

Canvas Guide for Families

Student and Family Help Desk

Students and families that experience technical issues with district-issued devices or hotspots can get assistance from the Student and Family Help Desk.

Phone Number: 859-381-4410

School Year Hours: Monday – Friday, 8 am to 8 pm

Is there an app for Canvas?

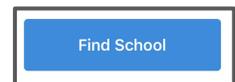
Yes, Canvas has a Parent app. You should be able to find these in both the Google Play Store and the Apple App Store.

Search: Canvas Parent



How do I set up the Parent App?

1. Download the **Canvas Parent** app from your app store.
2. Open the Canvas Parent app
3. Tap the Find School button
4. Enter: **fcps.instructure.com** NOT Fayette County
5. Select FCPS- (KY) Parents
6. First time users, select Create Account
 - a. If you already have an account you can log in here
7. Fill out information to create an account.
8. You will need a Pairing Code from your student's account. See *"How do I get a Pairing Code?"*
9. Click Start Participating



< Back

What's your school's name?

fcps

FCPS - (KY) Parents

FCPS - (KY) Students & Staff

Login

Password

Log In

Forgot Password?

Parent of a Canvas User?
Create Account

Parent Signup

Your Name

Your Email

Password

Re-enter Password

Student Pairing Code [What is a pairing code?](#)

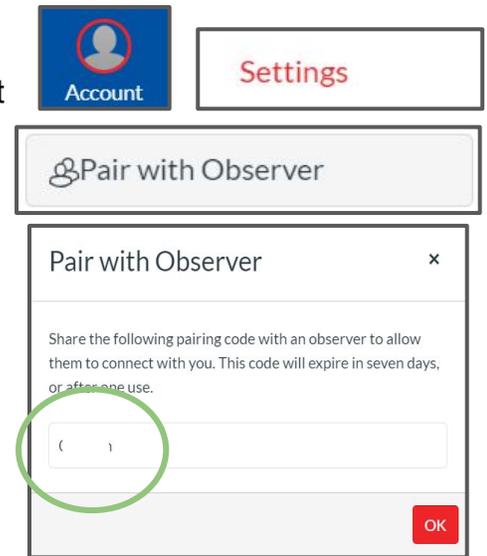
You agree to the [terms of use](#) and acknowledge the [privacy policy](#).

How do I get a Pairing Code?

Pairing codes are only available from your student. Your student will have to get this code from their Canvas account. The student will need to do the following steps to get the code. There is only one code per student, not per class.

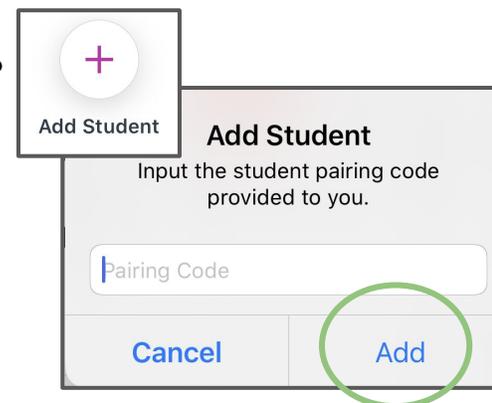
On your student's Canvas account:

1. Click Account
2. Click Settings
3. On the right side, click Pair with Observer
4. The code will appear on the screen
5. Enter the code in the app



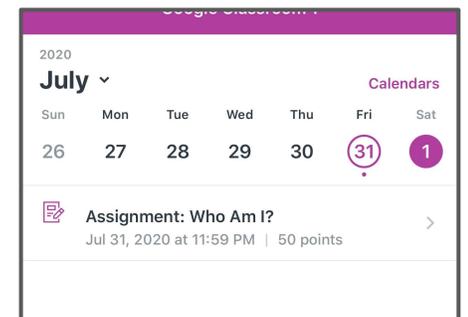
How do I add multiple students in the Canvas Parent app?

Once you have their Pairing Codes and have created an account with one student, you can click on the student name at the top of the app and click the Add Student button. You will then enter the pairing codes for each student one at a time. Click Add to finish.



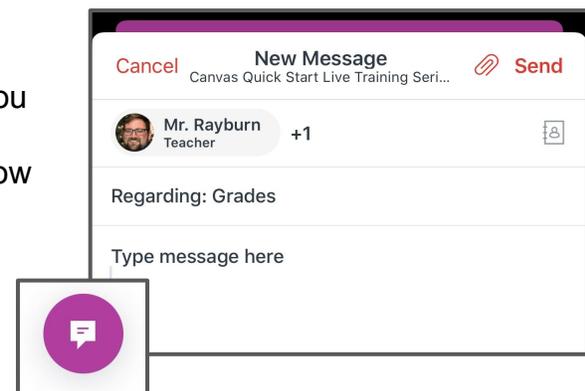
Is there a Calendar feature?

Yes, The calendar icon lives on the bottom toolbar. If your student's teacher uses due dates, these assignments will show up in your calendar for all classes. When you click on the assignment, you will get the assignment details.



How do I email my student's teacher?

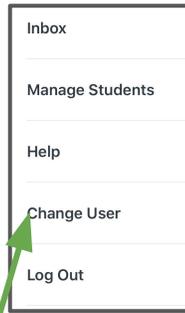
Canvas Parent has a built-in communication tool. When you are viewing your student's assignments in class view, you will notice the email button in the bottom right. This will allow you to email your student's teacher within the app. Your student's teacher can also respond, and these correspondences will be in your inbox within the app.



Canvas Parent App Tour

Settings

This is the settings for the app

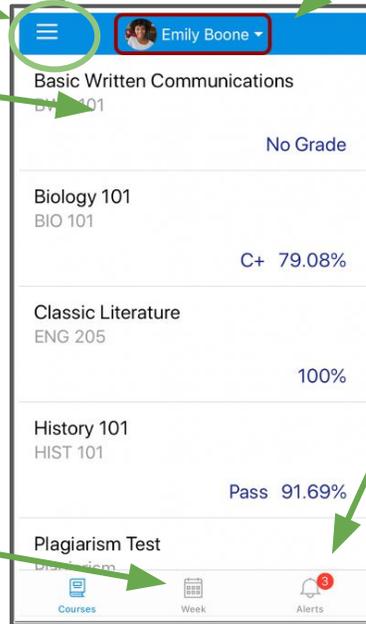


Multiple Students

Use this toggle to switch between your different students to see their classes, assignments, and grades.

Classes and Grades

This will show you at a quick glance at your student's grade and class. You can click on the class to see any missing assignments.

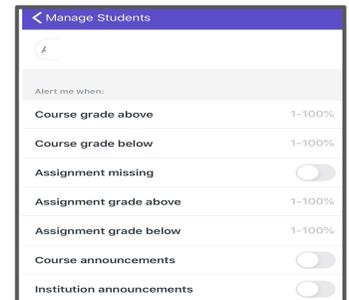


Class Calendars

This will show you any upcoming assignments or due dates

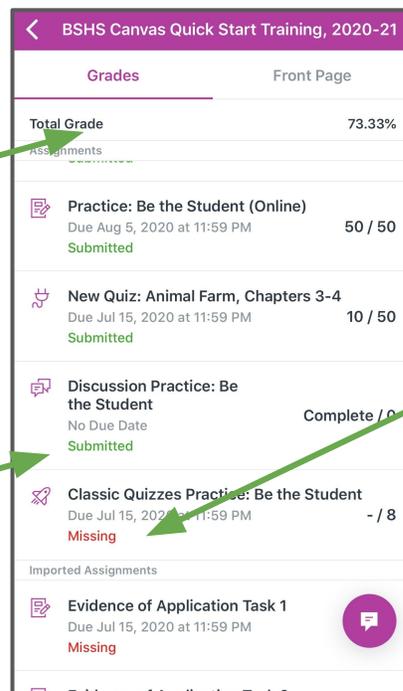
Alerts

Any alerts will appear in the Alerts tab. You can manage your alerts in the Manage Students section under the settings in the top left.



Class View

This will show you a detailed list of all assignments and your student's grades.



Submitted

This assignment is submitted. It might not be graded, but it is submitted.

Missing

This assignment is missing and was not turned in. Check with your child to see why it is missing.

Email

You can use this icon to email your student's teacher.